



Our Personal Guest

THE TECH SURVIVAL GUIDE FOR INDIA

So you think that all you have to do is show up with your cellphones and laptops and WiFi's and you are connected? Wrong!

Here are a few tips from a fellow road warrior.

TECHNICAL INSTRUCTIONS

For India:

Hi Tech maybe the buzzword but the systems are different. So in the interests of your sanity a bit of preparations will go a long way towards avoiding time wasting, frustration inducing delays while trying to connect.

1. Cellular / Mobile Services

- a. Make sure you tri-band world phone is unlocked, the roaming switched on, and it is compatible with the Indian system.
- b. Enter your mobile phone service's International Customer Assist number into your phonebook.
- c. The cellular / mobile phone services in India work on 900/1800 MHz hence your phone should support these frequencies (most European & Asian countries' phone do). You may need to switch this manually if your phone does not do so automatically.
- d. Switch off your phone once and then switch it on once you are in India
- e. India has international cellular companies like Vodafone/Airtel and other local service providers who provide interconnect service with all major international cellular service

providers.

- f. In the network settings of your handset, please set the 'Network Selection' option to automatic.
- g. If you have opted for International roaming with your service provider then your phone will automatically log in to one of the local service providers.
- h. If the settings of your phone is not automatic then you will have to choose the service provider manually.
- i. You will get the options of cellular service providers once you switch on your phone – choose any one of them.
- j. In case you wish to hire a local cellular / mobile phone then let us know in advance with your credit card guarantee.

2. Wireless Internet @ Hotels

- a. Some hotels do not have a DSL / LAN option and all internet access is via wireless connection.
- b. If your notebook / laptop already has wireless internet (802.11B) – either a card or inbuilt – then you will see the log-in screen once you switch on your machine

- c. Please enter the relevant details – Usage plan, name and room number – to get connected to the net. These will be provided to you by the hotel.
- d. Please carry the drivers CD media in case it is required by hotel technicians to enable the inbuilt wireless access or the wireless card.
- e. In case you do not have the wireless card or if your machine doesn't have wireless inbuilt then please let us know in advance or immediately on arrival so that a wireless access card for your machine can be arranged at the hotel.

3. Broadband / DSL Cable Internet @ Hotels

- a. Some hotels have internet access only through hi-speed DSL lines for which they have provided DATA PORTS in the rooms.

- b. You will need to have LAN port in your machine and it is advisable that you carry the DATA CABLE with you.
- c. Once the laptop is connected to the port with the cable, you will automatically get the log-in screen in which you need to fill in relevant details and you will be connected.

4. Voltage and Plugs.

- a. India has three or two round pin plugs and 220 volts.
- b. If you are carrying the works ... PDA, Cellphone and Laptop then think about getting a multiple charger ...
- c. Both APC and IGO Juice are wonderful and exchange three sets of transformers and wires for one with multiple tips.
- d. A set of adapters that slide onto on thick base further reduces bulk.